



# PROVIDE

PRoximity On VIolence: Defence and Equity

REC-VAW-AG-2016/REC-VAW-AG-2016-01  
(Justice Programme)

MAY 2018  
Newsletter 1

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Agencia Sanitaria Alto Guadalquivir  
CONSEJERÍA DE SALUD



samusocial  
International



# What is PROVIDE?

## + Expected results

### What is PROVIDE?

**PROVIDE** (PROximity on Violence: Defence and Equity) is a project financed by the European Commission whose main aim is to contrast violence against refugee/asylum seekers - women, men and sexual minorities (LGBT), children and elders - by strengthening networking activities and specific competences in different professional fields.

The consortium includes Partners from 3 European countries (Italy, Spain and France) and will develop a protocol containing a training methodology with operational guidelines targeting all professionals (in particular social workers, health professionals, law enforcement staff) that are more likely to encounter victims of gender-based violence on the territory.

The protocol will be the result of a pilot experimentation of the training method in Sicily, Lombardy, Tuscany and Paris Region. All project results will be available in English, as the main objective is to adapt the project's results at a national level and

also in other European countries facing the same phenomena.

### Expected results

- To increase the emergence of the problem of proximity gender-based violence against migrant/refugee.
- Development of shared language to the recognition and reaction of professionals when facing migrant/refugee victims of proximity gender-based violence.
- Improved knowledge and specific competences of professionals, enabled to recognize and react to signs of physical or psychological abuse on migrant and asylum seekers.
- Increased cooperation among European partnership and integration of practices among professionals of migrant reception centers, prefectures and hospitals.
- Integrated a protocol available for replication and transfer, built upon prior learning and expertise and subsequently combined with innovative models and techniques.

# Project image + Website

## Project image

The four hands united strongly, forming a circle, symbolizing the coordination and union between participants in the project with a common goal: the protection and defense of the different groups to which the project is directed. The central symbol is a person (without distinction of gender or race) with arms raised (joy, triumph), which is the center of our project.



The project image claim:

- Project an attractive, current, efficient and sustainable image of the project.
- Remove the idea of the project from negative connotations or stereotypes associated with drama.
- Transmit the possibilities of improvement and prevention in the face of adverse situations; main objective of the PROVIDE project.

The logo can be presented in different formats to be used in official documents, brochures and posters, and envelopes or letter.



The colors used are:

Green: sustainability, nature, ecology.

Blue: health, tranquility, security.

Both are degraded to join in the center symbolizing the integration of these concepts in the results of the project.

## Website

Parallel to the project, a website dedicated to the dissemination of the actions carried out has been created. In it, the PROVIDE project is presented in a general way; as well as the participants of the different countries, the activities carried out and the materials that have been used.

You can find it at the address:

<http://www.unipa.it/dipartimenti/cultureesocieta/progetto-internazionale-provide/>



# The partners of PROVIDE

## Universidad de Jaén

Campus Las Lagunillas SN, Jaén -  
23071 Spain / [www.ujaen.es](http://www.ujaen.es)

The history of the University of Jaén goes back to the Modern Age, with the University of Baeza, and throughout the seventeenth century, in the brief period in which the General Study of Santa Catalina was transformed into a Pontifical University.

Since then, until now, the University of Jaén has consolidated and has not only adapted to its environment, but has transformed it. It is a current and active University; with a great international projection which is strongly committed to society and its environment.

The UJA tema is interdisciplinary: Social Work and Social Services, Nursery and Psychology areas of knowledge.

We base our fieldwork in the rural context, studying the territorial inequality of access to social/health services. We put the spotlight in the high level of inequalities of training level,

the rates of unemployment, the high impact of economic crisis on domestic economies and public services, or the high percent of elderly people without familiar networks, between others.

We focus mainly in seasonal workers (national and foreign migrants in olives recollection campaign) and Roma populations, the highest ethnic group in our region.



## Università degli Studi di Palermo

Piazza Marina, 61 - Palermo - 90133  
Italy / <http://www.unipa.it>

The University of Palermo (UNIPA) is a consolidated cultural, scientific and

# The partners of PROVIDE

teaching presence in central-western Sicily. Its 5 Schools and 20 Departments cover the most important domains of contemporary scientific and technological knowledge.

Researchers study every day to find new solution to the questions posed by nature, science and society. From Information Technology to Biology, from Mathematics to Medicine, to Social Sciences and Preservation of Cultural Heritage, the University works to make its contribution of innovation and progress to the international scientific community and the world of production.

## Fondazione ISMU - Initiatives and Studies on Multiethnicity

Via Copernico,1 - Milano 20125 - Italy / [www.ismu.org](http://www.ismu.org)

ISMU Foundation is a non-profit independent body engaged in scientific research, training, dissemination of knowledge, development and implementation of projects focused on migration phenomena. The Foundation

is committed to promoting a culture of migration through multiple channels of communication: website, newsletter, social networks...

The main goal is creating a set of knowledge that will help to plan and implement projects promoting the reception and integration of migrants, refugees and asylum seekers.

ISMU Foundation is currently involved , in collaboration with other partners in the following projects related to the theme of PROVIDE:

1. RESOMA - Research Social platform On Migration and Asylum
2. START - Social and health services Transversal Reception for asylum seekers and holders of international protection
3. SWIM - Safe Women in Migration. Strengthen GBV protection for migrant and asylum seeker women
4. IAP - Integration, Reception and Participation
5. PRE.Ce.DO - Regional Plan for preventing and combating discrimination
6. Never Alone - Reception and accompaniment of unaccompanied minors and young foreigners arriving in Italy alone

# The partners of PROVIDE

## Asociación por el Empleo y la Integración Social - ASEIS

C/ Juan Pedro Gutiérrez Higuera, 7  
Jaén - 23005 Spain / [www.aseislagarto.es](http://www.aseislagarto.es)

ASEIS works with people at risk of social exclusion in the province of Jaén, giving solutions to social problems such as unemployment and supporting vulnerable groups such as long-term unemployed, immigrants, women victims of gender violence or former inmates among other groups.

ASEIS has been working with people at risk of social exclusion since 2006, attending groups to which the PROVIDE Project is directed, such as refugees, asylum seekers, women victims of gender violence, ethnic minorities, inmates, former inmates as well as immigrants and drug addicts among others.



## Badia Grande Social Cooperative

Tenente S.re Alberti, 56 - Trapani -  
91100 Italy

The Cooperative, established in 2007 as part of the “Policoro” project promoted by the Italian Episcopal Conference, as a framework for promoting the quality of social work as well as for comparison and full expression of the social value of cooperative action, starts its development choices from the reading of the System of Values, a factor that has led the same professional existence of the cooperative to translate into a particular operative model: that of social cooperation and social enterprise.

Since its inception, the Cooperative has been involved in immigration, managing collaborations with public and private organizations for foreign minor and adult citizens: CARA, CAS, SPRAR, FAI, FER, FAMI, CIE, Hotspot, I and II Reception Structures for MSNA. Furthermore, since 2016, the cooperative has been managing the "Multifunctional Center for the Integration of Immigrants".

# The partners of PROVIDE

## Samusocial International

35 Avenue Courteline - Paris - 75012  
France

Samusocial International is a French NGO created in 1998 by Dr Xavier Emmanuelli who supports the creation and development of services for individuals suffering from social exclusion in the world's major cities. Its network currently consists of 17 organisations or services, which reach out homeless adults, isolated girls and women and street children. In the context of the world's migration crisis, most particularly in the Mediterranean region, Samusocial International extends its missions to provide assistance for the most vulnerable migrants, refugees and asylum seekers in transit countries and in France

Its DOMEUS project advocates for improvement of reception of the most vulnerable migrants, refugees and asylum seekers, and their orientation to match their specific needs with the capacity of specialized facilities and services in France, as part of the asylum procedure and in accordance with the existing resettlement programs in Europe (Greece) and elsewhere (Lebanon).



## Oxfam Italia Intercultura Soc. Coop.

Via Concino Concini 19 - Arezzo  
52100 Italy / [www.oxfamitalia.org](http://www.oxfamitalia.org)

Oxfam Italia Intercultura (OII) is a social cooperative and is part of Oxfam Italia NGO. It was funded in 2010.

The objective of Oxfam Italia Intercultura is to promote social and cultural interventions for the inclusion and the active citizenship of the migrant population in Italy. The values of Oxfam Italy are connected to solidarity, justice, democracy, sobriety and human dignity.

OII provides accommodation and social services for asylum seekers and refugees in accordance with the recep-

# The partners of PROVIDE

cion model foreseen by the Italian Ministry of Interior. At the moment the Cooperative is hosting around 340 people mostly in Tuscany region. 45 of these migrants are women and girls that are escaping from their home countries (mainly from Sub-Saharan Africa). OII also hosts unaccompanied minors in specific educative center.

Migrant women are involved in language classes and receive legal and psycho-social support in order to overcome the difficulties faced in their home countries and during the journey to Italy. OII is active in linguistic and cultural mediation services in many Tuscan cities collaborating with schools, hospitals and reception centers.



## Telefono Donna

P.zza Ospedale Maggiore, 3 - Milan - 20162 Italy / [www.telefonodonna.it](http://www.telefonodonna.it)

Telefono Donna's mission is to provide support and aid to women, families and children in distress by offering free legal, psychological, cultural, social, sociological and medical advice through a 24h phone service and through face to face counselling with experts and voluntary professionals. Up to today, Telefono Donna offered its support to over 95.000 people.

Main activities carried out by Telefono Donna in the field of prevention and action against gender based violence are: phone center and self-help groups; legal and psychological counselling, anti-stalking help desks and online services; training courses and job mentoring projects.

Since 2015 Telefono Donna has opened reception facilities for asylum seekers in agreement with the Prefectures of Lecco, Milan and Monza Brianza. In 2016 the organization was responsible for the management of the tent city of Milan, welcoming over 200 asylum seekers.



# The partners of PROVIDE



## Agencia Sanitaria Alto Guadalquivir

Avd. Blas Infante s/n - Andújar 23740  
- Spain / [www.ephag.es](http://www.ephag.es)

Since 1999, when the Alto Guadalquivir Hospital Public Company was created under the Ministry of Health of the Junta de Andalucía, the organization has experienced a vertiginous growth due to the adscription of the centers that currently manages, seven in the provinces of Jaén and Córdoba.

Our mission is to guarantee a continuous, comprehensive, personalized and quality health care to people who need and / or demand health care from each of the centers of the Alto Guadalquivir Health Agency.

According to the United Nations Organization, Gender Violence causes so many deaths and handicaps in women of childbearing age as cancer; and more than traffic accidents and malaria together.

The frequency of the mistreatment supposes a socio-sanitary problem of enormous transcendancy by the damage and the extension that produces in the women, so much physical as psychically, and the long-term sequels.

From the emergency services, and more specifically from the RAC consultations, a crucial role can be played to help women who suffer violence. Since it is a health problem, our organization is totally involved in working on gender violence.



# Main activities and work packages

## Work packages

**WS0** Management and coordination of the project

**WS1** Research of common good and bad practices

- Identification of performance indicators
- Analysis specific practices and management
- Regional and European reports

**WS2** Development and test of the Provide protocol

- Elaboration of the pilot version of protocol
- Promotion of training programmes and selection of participants
- Test and monitoring

**WS3** Advocacy and replicability of the Provide protocol

- Fine-tuning of the protocol
- Translation and graphics of the operational guidelines
- Advocacy action and advocacy meeting

**WS4** Dissemination and exploitation of results

## Work package 1

UNIPA and ISMU, with the contribution of all partners and stakeholders, will elaborate a study on the practices adopted by operators of different sectors (hospitals, police, shelters, migrant/refugee reception centres, etc.), when dealing with migrant and refugee/asylum seekers - women, men and sexual minorities (LGBT), children and elders - who have been victims of violence and/or abuse.

The study has the purpose to investigate common, good and bad practices from all over countries: each partner for the portion of the national territory of its competence (UNIPA, ISMU, Telefono Donna, Oxfam for Italy; Samu International for France; and Jaén University for Spain) and will return a report. They will use the analysis of several performance indicators identified in Activity 1 with respect to the ability of existing services to target and take charge of women users victims of violence.

The study will also include a collection of Best Practices adopted in different sectors when dealing with refugee/asylum seekers victims of violence.

# Meetings and events

## Meeting in Palermo

In March of this year 2018, the components of the different partners of the PROVIDE project met in a first meeting in Palermo (Italy) to make themselves known and to specify the work groups that would be carried out during the first months of the project.

This meeting, in addition to being a first contact between the participants, served as a starting point to establish what would be the key steps and the first activities to be carried out by each of the partners.

In addition, at the meeting in Palermo, the final design of the PROVIDE project logo was finalized, as well as the corporate image that should be used in each and every one of the communications that took place as of this moment.



## Next meeting: Jaén, 6-7th September 2018

During the next months, the components of PROVIDE project will carry out other meetings in which to continue specifying and analyzing the following points of work. The next meeting will take place in Jaén (Spain) on September 6th and 7th, 2018.



In this meeting, the PROVIDE groups will present the final reports of the research activities carried out; mainly, the interviews about good and bad practices.

Research will also be presented regarding the legal instruments, statistical data and other sociological studies identified for the purposes of the investigation.

Finally, the dissemination tools will be presented, such as the newsletter made by the Spanish team and the website carried out by the Sicilian team.