



# Erasmus+ Programme

## Università degli studi di Palermo Satisfaction survey for Incoming Students

Full Name \_\_\_\_\_

Sex \_\_\_\_\_ Nationality \_\_\_\_\_

School/ Faculty \_\_\_\_\_

### 1) Why did you chose the University of Palermo?

\_\_\_\_\_  
\_\_\_\_\_

2) How many months did you stay in Palermo? \_\_\_\_\_

### 3) How do you judge the services offered by the international relations office of the University of Palermo about

Information:             Very bad             Bad             Good             Very good

Welcome:                 Very bad             Bad             Good             Very good

Administrative tasks:  Very bad             Bad             Good             Very good

### 4) Were you at the Welcome Day for international students organized by the University of Palermo?

Yes             No

If your answer is yes, what is your opinion about the Welcome day?

Very bad             Bad             Good             Very good

### 5) Did you attend the Italian language course offered by University of Palermo?

Yes             No

If your answer is yes, what is your opinion about the Italian language course offered by University of Palermo?

Very bad             Bad             Good             Very good

### 6) What is your opinion about the university web site [www.unipa.it](http://www.unipa.it) ?

Very bad             Bad             Good             Very good

Do you have some suggestion about it? \_\_\_\_\_

\_\_\_\_\_

**7) What is your opinion about the online registration procedure?**

Very bad                       Bad                       Good                       Very good

Do you have some suggestion about it? \_\_\_\_\_

**8) What is your opinion about the “portale studente” (the personal section of the university’s website used by international students during their stay) ?**

Very bad                       Bad                       Good                       Very good

Do you have some suggestion about it? \_\_\_\_\_

**9) What is your opinion about the didactic support received by your Erasmus Coordinator?**

Very bad                       Bad                       Good                       Very good

**10) How do you judge your academic experience in the Erasmus + programme?**

Very bad                       Bad                       Good                       Very good

**11) How do you judge your personal experience in the Erasmus + programme?**

Very bad                       Bad                       Good                       Very good

**12) Would you recommend University of Palermo to other students as an Erasmus + destination?**

Absolutely not                       No                       Yes                       Certainly

If your answer is yes, why?

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**13) What are the suggestions that you would you give to students who will come to Palermo?**

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**14) How do you think our services can be improved?**

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*Thanks for your cooperation  
We are glad to have been involved in your personal and academic career!*